



Policy for dealing with student points of view on teaching and teachers

1. A situation arises where a student or several students have points of view about a teacher's teaching. If there are several students who share these points of view, the advice is that the group/class appoints a delegation which represents the class at a meeting with the teacher.
 - a. The meeting leads to a common understanding of the situation and an agreement between the student(s) and teacher.
 - b. The meeting does not lead to a joint agreement between the student(s) and teachers.
2. If b: Student(s) contact the Head Teacher and talk about the situation. The Head Teacher decides, depending on the circumstances, if there will be a further meeting with the teacher and student(s) on their own or if the Head Teacher should participate.
 - a. The meeting leads to a common understanding of the situation and an agreement between the student(s) and teacher.
 - b. If the meeting does not lead to a common understanding of the situation and an agreement between the student(s) and teacher, further meetings will be held until an agreement is reached and the situation is fully resolved.
3. Student(s) contact a mentor and talk about a situation.
 - a. Mentor advises student(s) to contact the teacher involved and describe their points of views. See point 1 above.